

A solution that will improve clinical outcomes, decrease readmissions, and lower your costs for the homeless population.

Fortunately, for thousands of homeless men and women in Chicago, The Boulevard provides shelter and care, so the homeless can fully recover from illness or injury.

Background:

The Boulevard is Illinois' first and only medical respite center for the homeless, serving over 8,000 men and women for over 20 years in a 64-bed facility. Absent The Boulevard's services, individuals usually have longer hospital stays, and more readmissions and emergency room visits. Having a safe supportive environment is critical to healing, decreasing costs, and improving each patient's quality of life.

Mission:

To provide a healing environment and resources to help ill and injured homeless adults restore their health, rebuild their lives, and regain self-sufficiency.

Partner Organizations:

- IlliniCare Health
- County Care
- John H. Stroger, Jr. Hospital of Cook County
- Northwestern Memorial Hospital
- PCC Community Wellness Center
- U.S Department of Veteran Affairs

Professional Services:

- On-site Medical Clinical (FQHC)
- Clinical Case Manager
- Behavioral Health Staff
- Substance Abuse Counselor
- Health Services Managers
- Licensed Clinical Social Worker
- 24-hour resident support
- 150+ volunteers, including educators
- Case Managers who assist residents find housing post-recovery

What We Do:

Upon arrival, The Boulevard offers residents interim housing as well as access to programs and medical services not available at a traditional shelter.

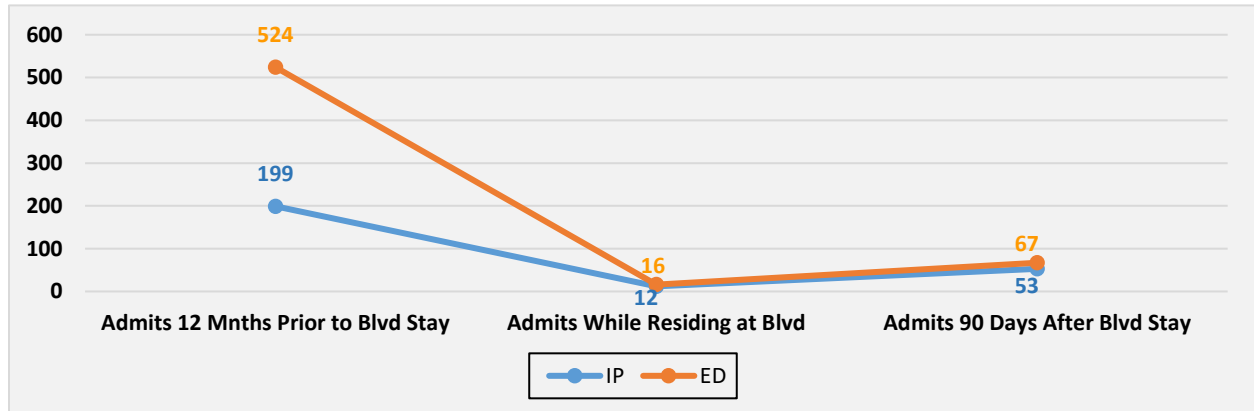
- **Physical Health** – Each resident works with the physician and nursing staff from PCC Wellness in the on-site clinic to implement his or her individualized care plan, and eventual discharge plan.
- **Behavioral Health** – For residents who have mental health or substance abuse issues, on-site treatment, group sessions and one-on-one counseling, are provided.
- **Coaching** – To assist residents on the path to self-sufficiency, The Boulevard enrolls residents in the appropriate benefit programs and provides a variety of life skills classes.
- **Employment Assistance** – Based on health severity, residents can engage in the Alvin Baum Employment Project to build on their own experience and access resources for greater independence.

How You Can Benefit

Program Results: IlliniCare Savings

A pilot program, launched in June 2015, serving 22 members with 1,473 bed days, has proven successful in decreasing readmissions and increasing cost savings.

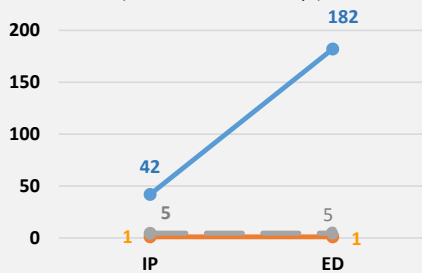
Summary of IP and ED Decreases



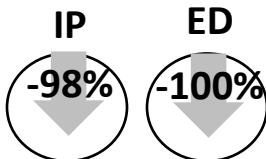
Breakdown by Patient Type

Current Residents

(7 residents @ 565 days)

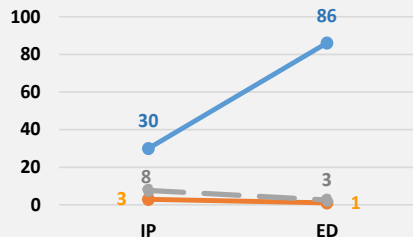


● Admits 12 Mnths Prior to Blvd Stay
● Admits While Residing at Blvd
● Annld. Admits While Residing at Blvd

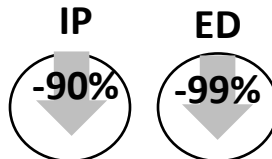


Discharged Residents

(5 residents @ 710 days)

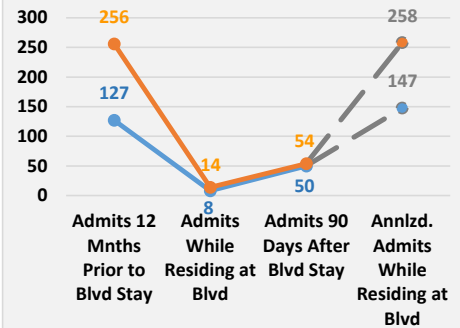


● Admits 12 Mnths Prior to Blvd Stay
● Admits While Residing at Blvd and 90 Days After Blvd Stay
● Annld. Admits While Residing at Blvd

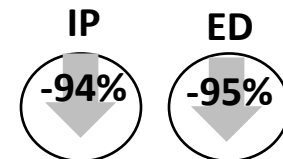


Left AMA or Asked to Leave

(10 residents @ 198 days)



● IP
● ED



If you would like more information, contact Katie Carow at kcarow@carowconsulting.com or 312-636-5845.

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